



Quick Start Guide

Application for ACT Approval to Prescribe Controlled Medicines

The electronic approval to prescribe controlled medicines application has been designed to make it easier for you to seek approval for your patients electronically. This quick start guide has been developed to help you navigate within the new digital form.

CONTACT

If you require further technical support please contact:

HealthLink helpdesk@healthlink.net 1800 125 036

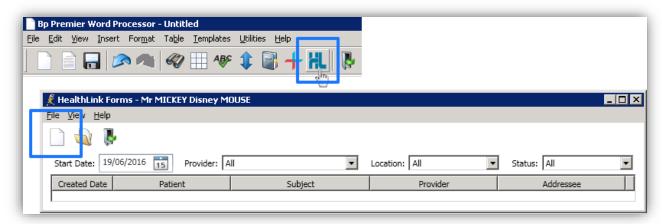
If you have questions relating to the Approval to Prescribe Controlled Medicines Application, please contact:

HPS@act.gov.au 02 6205 1700



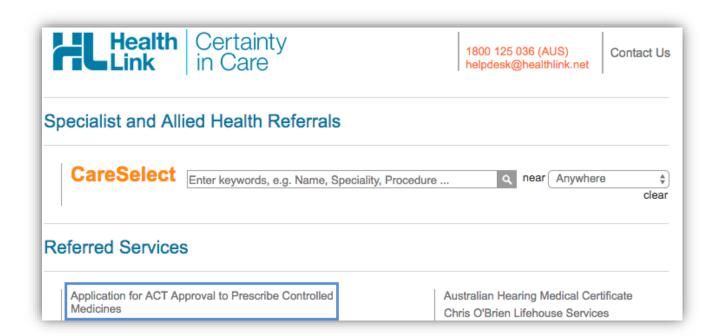
1. Open the patient record

Search for the patient and open their electronic medical record. Open the Best Practice Word Processor by clicking on the 'Letter' icon (or use the F4 on the keyboard). Then click on the 'HealthLink Forms' icon. In the HealthLink Forms window, click the 'New Form' button.



2. Launch the Form

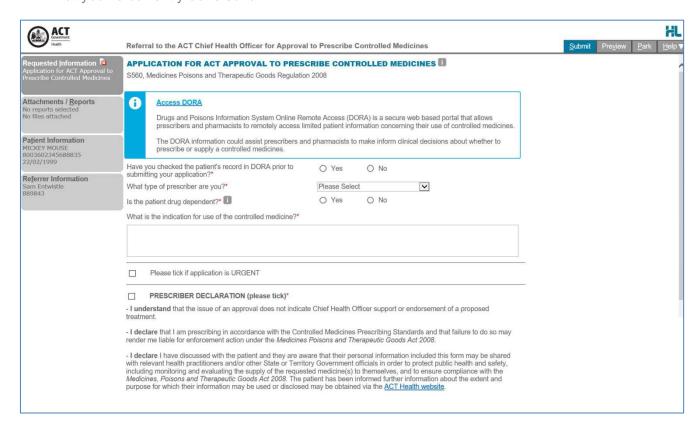
Under the Referred Services section within the HealthLink Homepage, click on the form that you want to open.





3. Complete the Form

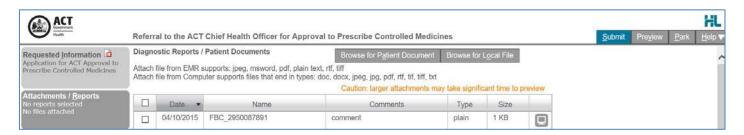
The form will be displayed. At this point, you will have access to all the information necessary to complete the form for submission. If you need to do something else, you can 'Park' the form to save what you've currently done so far.



Depending on the selections you've made, additional fields will appear allowing you to include the relevant information necessary.

4. Include the relevant attachments

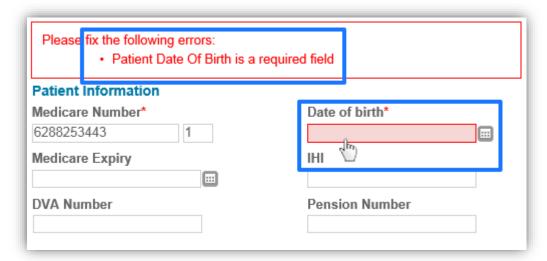
The 'Attachments / Reports' tab will give you access to all of the supporting documents that you may wish to attach to the form. You can select any item from the table – showing you patient medical records captured from the last six months. Or you can browse for files stored in Best Practice or in your local computer's file system.





5. Ensure patient and referrer information is correct

With the Patient Information and Referrer Details tabs, you simply need to ensure that the information is correct. If a piece of required information is incomplete or incorrect, the form will notify you to complete or correct it.



6. Submit the Form

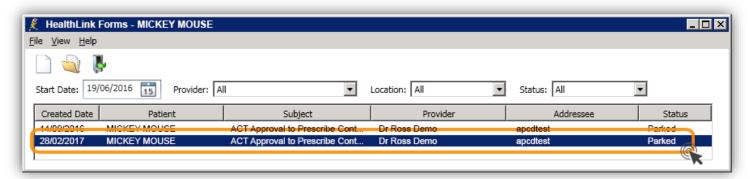
Click on 'Submit' when you are ready to send your form. This will safely and securely send the form electronically via HealthLink and you will see a copy of the completed form containing an acknowledgement of receipt. If needed, you can print a copy by right-clicking on any area of the submitted forms and choosing 'Print'. Note that it is not necessary for the printed copy to be sent or taken to the hospital.





Accessing Parked Forms

To access a parked form from the patient's record, select HealthLink Forms' under the 'View' menu. From the available listing, double-click on the parked form you would like to open.





Accessing Submitted Forms

HealthLink Forms Menu

A copy of the submitted form can be found by selecting 'HealthLink Forms' under the 'View' menu. To open, double click the selected form.



Best Practice Correspondence Out

A copy of submitted forms can also be viewed from patient **Correspondence Out** section.

Once the form is submitted click on patient Correspondence Out and then press **F5** on keyboard to refresh and get the submitted form to be listed under patient Correspondence Out.

To open, double click the selected form.

[Screen shot to come]

For all queries, please call the HealthLink Customer Support Line:

Monday to Friday (except public holidays) 8am- 6pm Phone 1800 125 036 Support email: helpdesk@healthlink.net



HealthLink Level 3, 13-15 Teed Street Newmarket, Auckland 1023 New Zealand

www.healthlink.net helpdesk@healthlink.net HealthLink helps over 30,000 healthcare practitioners deliver certainty in care by enabling them to exchange patient information quickly, reliably and securely.

1800 125 036 (AU) 0800 288 887 (NZ)