QUICK START GUIDE

Motor Accident Insurance Commission

Online Medical Certificate for QLD CTP Claim

This electronic online medical certificate has been designed to make it easier for you to help people injured in motor vehicle crashes to obtain earlier access to vital rehabilitation.

HealthLink Technical Support

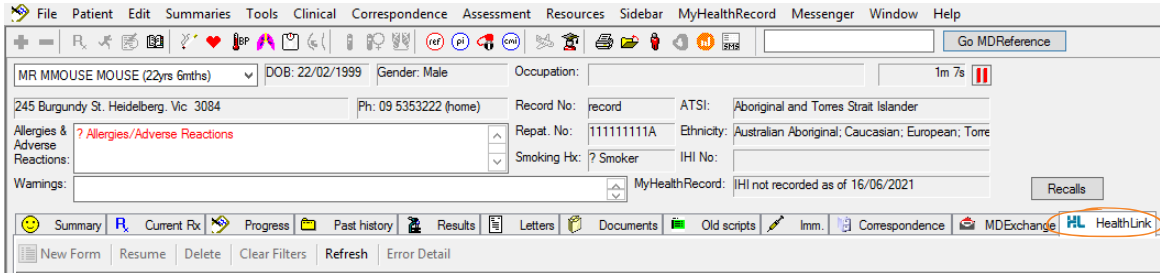helpdesk@healthlink.net
1800 125 036

Motor Accident Insurance Commission

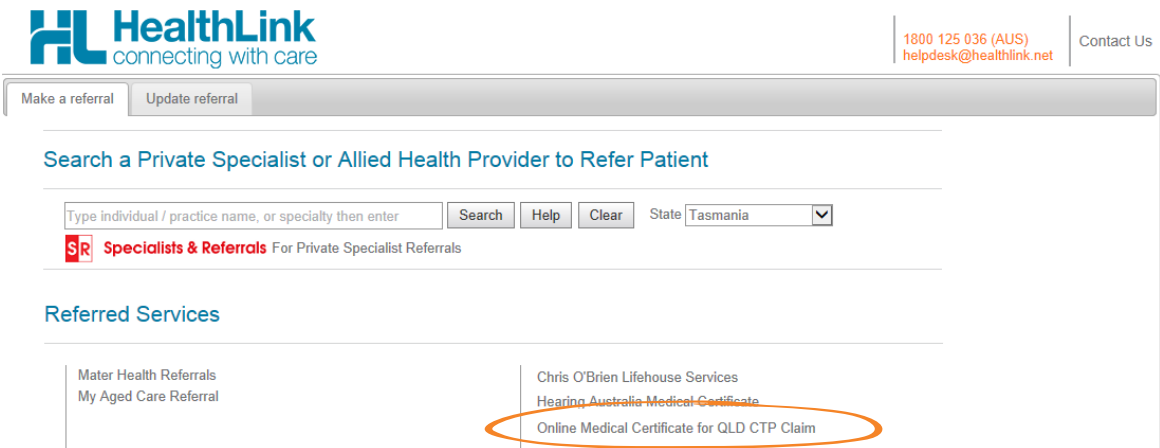innovate@maic.qld.au

Online Medical Certificate for QLD CTP Claim

1. Open the patient record

Search for the patient and open their electronic medical record. Then click on the HealthLink Forms TAB. In the HealthLink Forms window, click the New Form button.

2. Launch the Form

Under the Referred Services section within the HealthLink Homepage, click on Online Medical Certificate for QLD CTP Claims to launch the electronic online medical certificate.

3. Complete the Form

The form will be displayed. At this point, you will have access to all the information necessary to complete the form for submission. All mandatory fields must be completed. Note that you must enter the Medical Certificate Request ID (provided by your patient) in the Requested Information tab.

4. Ensure patient and referrer information is correct

Patient and referrer information are auto-populated. Under Patient Information and Referrer Information check and ensure that the information displayed is up-to-date and correct.

5. Submit the Form

Click on Submit when you are ready to send your form. This will safely and securely send the form electronically via HealthLink and you will see a copy of the completed form containing an acknowledgment of receipt.

HealthLink
connecting with care

HealthLink helps over 65,000 healthcare practitioners deliver certainty in care by enabling them to exchange patient information quickly, reliably and securely.

For all queries, please contact HealthLink Customer Care on 1800 125 036 or email helpdesk@healthlink.net

Monday to Friday (Except Public Holidays) 8:00 am - 6:00 pm

www.healthlink.net